

SoloEtte™ Travel-Practice Guitar

WRIGHT GUITAR TECHNOLOGY Inc.
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Eugene, OR 97401
Phone/fax (541) 343-0872
Domestic Toll Free 1-888-269-9177
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Return Policy:

Wright Guitar Technology Inc. guarantees the satisfaction of the customer as to the approval and suitability of the product for which it was intended.

A customer may return the instrument **within (3) three business days** of receipt of the instrument for full refund. **Custom instruments are subject to a 10% restocking fee.**

Local customers should call Wright Guitar Technology Inc. at the above phone.

Out of town customers should call Wright Guitar, then return the instrument to:
2709 Norbert Lane, Eugene, OR 97401
with shipment dated no later than (3) three business days after receipt of guitar. A brief letter describing requests should be included.

Customers will receive a full refund providing that the following criteria are met:

- * Upon shipment, the customer must provide the shipping "tracking number" to Wright Guitar Technology via phone, fax, mail or e-mail.
- * The instrument must be in "like new" condition. Scratches and dings or any evidence of mishandling will void this offer. If the instrument is repairable, such repair charges will be deducted from the refund.
- * The instrument must be returned or shipment dated within (3) three business days after receipt of the instrument by the customer, to the location described above.
- * The cost of freight, to the customer and the return to Wright Guitar Technology Inc. will be borne by the customer.

Upon receipt of return shipment of the guitar by Wright Guitar Technology Inc., and upon qualification of the above requirements, Wright Guitar Technology Inc. will issue refund within 48 hours as follows:

Cash and C.O.D. paying customers will receive a company check in the qualifying amount.

Credit Card paying customers will have their account credited for the full amount paid for the qualifying items as described above.